

Emerging Issues for OSC Work Programmes 2023-24

Corporate Resources OSC

- **Demand Pressures**
- **Impacts of Brexit, conflict in Ukraine, legacy of Covid-19** (to look at effect on ability to achieve targets)
- **Workforce Strategy** (to look at age / gender / where vacancies are / age groups / why staff are leaving / sickness / health of workforce / equality issues)
- **Digital and online services**
- **Implementation of the Council's Fuel Poverty Action Plan**
- **Development of Performance Management and Improvement Framework presentation format / members training**
- **Capturing wider regeneration benefits of Gateshead Quays** (to look at the benefits of a wider geographical area including the Old Town Hall, the Town Centre and Baltic Quarter)
- **The geographical distribution of the Capital Programme**
- **Review of the Budget Management process**
- **Update on voluntary sector resilience** (focus on how voluntary sector are surviving in these challenging financial times)
- **Resilience and Emergency Planning annual update** (including strength / robustness of our response to emergencies, caused by climate change, including the power network – high winds damaging power lines, felling trees. Flood risks during heavy rainfall)
- **Performance Management & Improvement Framework** (six monthly performance reporting)
- **Corporate Asset Management – Delivery and Performance**
- **Information Governance annual update**
- **Health and Safety Performance – Annual report**
- **Budget Annual Report including savings delivery**

Care Health and Wellbeing OSC

- **Update on the new LPS (Liberty Protection Safeguards)**
- **Update on Work to Attract and Retain a multi professional Workforce / Access to GP Appointments** (focus on how different practices manage demand that they cannot fulfil; same-day appointments only; in person and phone appointments; access barriers to appointments via landline, mobiles and online booking. Any particular groups experiencing difficulty securing appointments / patient satisfaction data broken down to each surgery. To include information on whether younger GPs coming into the profession in Gateshead prefer to be directly employed NHS Workers, salaried GPs or the traditional GP business model)
- **The Newcastle and Gateshead Persistent Physical Symptoms Service (PPSS)**
- **Support with the menopause, menstrual cycle problems and post-partum mental health issues: access to specialist support and variations of approach across Gateshead GP practices**
- **Demand pressures on Social Care Services**
- **Widening inequalities / long-term health impacts**
- **Ongoing issues surrounding hospital discharge and residential care numbers**
- **Public Health update on the £5m grant to research inequalities**
- **CQC Assurance**
- **CQC Maternity Inspection**
- **Departmental Strategy and Delivery Plan**
- **Strengths Based Approaches**
- **Co Production**

- **Social Care Recruitment**
- **Home Care Model**
- **Care Home Model**
- **Extra Care / Supported living models**
- **Visit to Sister Winifred Laver Promoting Independence Centre**
- **Performance Management & Improvement Framework – six monthly performance reporting**
- **Health and Wellbeing Board –Six Monthly Update**
- **Social Services Annual Report on Complaints and Representations – Adults**
- **Annual Report of Local Adult Safeguarding Board and Business Plans & emerging priorities**
- **Healthwatch Gateshead Annual Update**

Partner Feedback

CBC Health Federation Ltd

Gateshead Primary Care Networks (PCNs) are supportive of the areas committee is focusing on. However, OSC is asked to expand the focus on recruitment and retention of GP's to include a look at locum work in Gateshead. This is a route most go down now and this is creating instability. OSC is asked to focus on the number of GPs leaving to become locums or retiring early so understanding the number of whole time equivalent GPs working in Gateshead, the number of patients per WTE GP as well as the number of GPs leaving versus joining the profession.

Families OSC

- **Trauma Informed Team - Update**
- **The benefits arising from the changes to the Music Service**
- **Children's Services approach to poverty**
- **Impact of Family Hub Development**
- **Impact of Strategies to Reduce Demand for Children Entering Care**
- **Health service support in schools for children with chronic health conditions / childhood allergies: trends, treatment and management in school**
- **School Performance** (to include Ofsted outcomes / school data and performance / Special School information from Headteachers)
- **Preventing Youth Crime and Serious Violence** (to include Strategy; impact and outcomes) *(joint scrutiny with reps from HEHC OSC)*
- **Outcome of Youth Justice Service Inspection with Action Plan**
- **LADO Annual Report**
- **Annual Progress update on Children's Social Care Improvement Plan**
- **Regional Adoption Agency Annual Report**
- **Children's Safeguarding Partnership Annual Report**
- **Reducing Childhood Obesity / Healthy Child Programme**
- **Early Years Sufficiency**
- **Progress Update on Delivery of new SEND Strategy** (to include updates from workstreams and Local Offer – feedback from families, quality and timeliness of EHCPs. Understanding the cohort of children; diversity issues / transitions and preparing for independence. Development of Alternative Provision Strategy / pathways into Education, Employment and Training for those with SEND)
- **Delivery of Therapy Services for children – impact and outcomes / Annual Joint Report for new initiatives in Gateshead looking at children's mental health**
- **Performance Management & Improvement Framework** (six monthly performance reporting)
- **Corporate Parenting Board Annual Update**

- **Annual Report on Complaints and Representations – Children**

Housing, Environment and Healthy Communities OSC

- **Climate Change** (to include fleet, community EV provision and infrastructure / local transport networks and car dependency / impact of domestic fires and log burners / school catering re plant-based alternatives)
- **Changing Futures Northumbria, MCN and Homelessness**
- **Affordable Housing provision in the Borough** (to include profile of existing stock / proposed housing / affordability)
- **Housing Development Programme Update** (to include what is being built and where, i.e. brownfield / greenfield. Breakdown of tenure / challenges and how tackling / sustainable living to reach Net Zero goals)
- **Building Safety Compliance in Council Homes / assurance**
- **Voids**
- **Repairs and Maintenance – Progress Update**
- **Tenant Satisfaction Survey 2023** (results and next steps)
- **Update on Allotments**
- **Lifelong Learning** (focus on what is available academically and physically – is there a clear picture of provision across the borough)
- **Economic Development / Physical Development and Regeneration** (to include overview of the Strategy / plans for achieving this and how they align with the NE LEP's defined objectives for more and better jobs / how is success measured)
- **Parking Enforcement** (to look at prevention / improved enforcement / plan and projected timescales / measuring success)
- **Locality Working** (to look at progress and any impacts)
- **Green initiatives in the Budget**
- **Update on new approach to anti-social behaviour**
- **Bus Services** (to look at impact of cuts to services on communities, in particular remote villages)
- **Street Lighting** (to look at impact of changes to street lighting in line with light pollution considerations / perceptions of safety with some lights being turned off during the night)
- **Performance Management & Improvement Framework** (six monthly performance reporting)
- **The Flood and Water Management Act 2010: Annual Progress Report**
- **Housing Performance and Compliance Monitoring** (to include updates on Housing Regulatory Self-Assessment, Repairs and Maintenance Improvement Plan, Housing Compliance, Operational Performance, Housing Satisfaction Survey, Resident Influence Panel update)
- **Community Safety priorities update / progress updates**